

EXHIBIT AA

(MDY's SDF)

Lance Venable

From: snps@earthlink.net
Sent: Monday, December 12, 2005 7:44 PM
To: Greg Beck
Subject: Fw: VeRO NOTICE: eBay Listing(s) Removed - VeRO Program

The Ultimate World of Warcraft Guide

<http://www.ultimatewowguide.i8.com>

----- Original Message -----

From: <ended@ebay.com>

To: <snps@earthlink.net>

Sent: Friday, October 07, 2005 7:45 PM

Subject: VeRO NOTICE: eBay Listing(s) Removed - VeRO Program

> Dear brian m kopp (snps@earthlink.net),
>
> **PLEASE READ THIS IMPORTANT EMAIL REGARDING YOUR LISTING(S)**
>
>
> We would like to let you know that we removed your listing:
>
>
> 8224530375 The Ultimate World of Warcraft Leveling & Gold Guide
>
>
> because the intellectual property rights owner notified us, under penalty
> of perjury, that your listing or the item itself infringes their
> copyright, trademark, or other rights.
>
> We have credited any associated fees to your account. We have also
> notified the bidders that the listing(s) was removed, and that they are
> not obligated to complete the transaction.
>
> If you relist this or any other similar items on eBay, your account likely
> will be suspended.
>
> If you believe your listing was ended in error, or have questions
> regarding the removal of this listing, please contact the intellectual
> property rights owner directly at:
>
> ESA - Entertainment Software Association
> esa@theesa.com
>
> eBay is available to answer questions, but since it is the rights owner
> that requested the removal of your listing(s), we encourage you to contact
> them first.
>
> For more information on eBay's cooperation with rights owners through the
> VeRO Program, and a list of rights owners that have created About Me
> pages, please visit:
>

> <http://pages.ebay.com/help/confidence/vero-removed-listing.html>
> <http://pages.ebay.com/help/community/vero-aboutme.html>
>
> Thank you for your cooperation.
>
> Regards,
>
> Customer Support (Trust and Safety Department)
> eBay Inc

Lance Venable

From: snps@earthlink.net
Sent: Monday, December 12, 2005 7:46 PM
To: Greg Beck
Subject: Fw: VeRO NOTICE: eBay Listing(s) Removed - VeRO Program

The Ultimate World of Warcraft Guide

<http://www.ultimatewowguide.i8.com>

----- Original Message -----

From: <ended@ebay.com>

To: <snps@earthlink.net>

Sent: Tuesday, October 11, 2005 11:33 AM

Subject: VeRO NOTICE: eBay Listing(s) Removed - VeRO Program

> Dear brian m kopp (snps@earthlink.net),

>

> **PLEASE READ THIS IMPORTANT EMAIL REGARDING YOUR LISTING(S)**

>

>

> We would like to let you know that we removed your listing:

>

>

> 6982016228 The Ultimate World of Warcraft Leveling & Gold Guide

> 8225023149 The Ultimate World of Warcraft Leveling & Gold Guide

> 8225023318 The Ultimate World of Warcraft Leveling & Gold Guide

>

>

>

> because a member of our Verified Rights Owner (VeRO) Program notified us,
> under penalty of perjury, that your item infringes their copyright,
> trademark, or other rights.

>

> For more information on the VeRO Program, and a list of VeRO Members'

> About Me pages, please visit:

>

> <http://pages.ebay.com/help/community/vero-aboutme.html>

>

> We have credited any associated fees to your account. We have also
> notified the bidders that the listing(s) was removed, and that they are
> not obligated to complete the transaction.

>

> If you relist this or any other similar items on eBay, your account could
> be suspended.

>

> If you believe your listing was ended in error, or have questions
> regarding the removal of this listing, please contact the VeRO Member
> directly at:

>

> Electronic Software Association

> esa@theesa.com

>

> eBay is available to answer questions, but since it is the VeRO Member

> that requested the removal of your listings, we encourage you to contact
> them first.
>
> Thank you for your cooperation.
>
> Respectfully,
>
> Customer Support (Trust and Safety Department)
> eBay
>

Lance Venable

From: snps@earthlink.net
Sent: Monday, December 12, 2005 7:47 PM
To: Greg Beck
Subject: Fw: VeRO NOTICE: eBay Listing(s) Removed - VeRO Program

The Ultimate World of Warcraft Guide

<http://www.ultimatewowguide.i8.com>

----- Original Message -----

From: <ended@ebay.com>

To: <snps@earthlink.net>

Sent: Thursday, October 13, 2005 2:06 PM

Subject: VeRO NOTICE: eBay Listing(s) Removed - VeRO Program

> Dear brian m kopp (snps@earthlink.net),

>

> **PLEASE READ THIS IMPORTANT EMAIL REGARDING YOUR LISTING(S)**

>

>

> We would like to let you know that we removed your listing:

>

>

> 6982431704 The Ultimate World of Warcraft Leveling & Gold Guide

> 8225643284 The Ultimate World of Warcraft Leveling & Gold Guide

> 8225643380 The Ultimate World of Warcraft Leveling & Gold Guide

>

>

>

> because a member of our Verified Rights Owner (VeRO) Program notified us,
> under penalty of perjury, that your item infringes their copyright,
> trademark, or other rights.

>

> For more information on the VeRO Program, and a list of VeRO Members'

> About Me pages, please visit:

>

> <http://pages.ebay.com/help/community/vero-aboutme.html>

>

> We have credited any associated fees to your account. We have also
> notified the bidders that the listing(s) was removed, and that they are
> not obligated to complete the transaction.

>

> If you relist this or any other similar items on eBay, your account could
> be suspended.

>

> If you believe your listing was ended in error, or have questions
> regarding the removal of this listing, please contact the VeRO Member
> directly at:

>

> Electronic Software Association

> esa@theesa.com

>

> eBay is available to answer questions, but since it is the VeRO Member

> that requested the removal of your listings, we encourage you to contact
> them first.
>
> Thank you for your cooperation.
>
> Respectfully,
>
> Customer Support (Trust and Safety Department)
> eBay
>

Lance Venable

From: snps@earthlink.net
Sent: Monday, December 12, 2005 7:47 PM
To: Greg Beck
Subject: Fw: VeRO NOTICE: eBay Listing(s) Removed - VeRO Program

The Ultimate World of Warcraft Guide

<http://www.ultimatewowguide.i8.com>

----- Original Message -----

From: <ended@ebay.com>

To: <snps@earthlink.net>

Sent: Thursday, October 13, 2005 8:03 AM

Subject: VeRO NOTICE: eBay Listing(s) Removed - VeRO Program

> Dear brian m kopp (snps@earthlink.net),

>

> **PLEASE READ THIS IMPORTANT EMAIL REGARDING YOUR LISTING(S)**

>

>

> We would like to let you know that we removed your listing:

>

>

> 8225490203 The Ultimate World of Warcraft Leveling & Gold Guide

> 8225490224 The Ultimate World of Warcraft Leveling & Gold Guide

> 6982337692 The Ultimate World of Warcraft Leveling & Gold Guide

>

>

> because a member of our Verified Rights Owner (VeRO) Program notified us,
> under penalty of perjury, that your item infringes their copyright,
> trademark, or other rights.

>

> For more information on the VeRO Program, and a list of VeRO Members'

> About Me pages, please visit:

>

> <http://pages.ebay.com/help/community/vero-aboutme.html>

>

> We have credited any associated fees to your account. We have also
> notified the bidders that the listing(s) was removed, and that they are
> not obligated to complete the transaction.

>

> If you relist this or any other similar items on eBay, your account could
> be suspended.

>

> If you believe your listing was ended in error, or have questions
> regarding the removal of this listing, please contact the VeRO Member
> directly at:

>

> Electronic Software Association

> esa@theesa.com

>

> eBay is available to answer questions, but since it is the VeRO Member

> that requested the removal of your listings, we encourage you to contact
> them first.
>
> Thank you for your cooperation.
>
> Respectfully,
>
> Customer Support (Trust and Safety Department)
> eBay
>

Lance Venable

From: snps@earthlink.net
Sent: Monday, December 12, 2005 7:46 PM
To: Greg Beck
Subject: Fw: VeRO NOTICE: eBay Listing(s) Removed - VeRO Program

The Ultimate World of Warcraft Guide

<http://www.ultimatewowguide.i8.com>

----- Original Message -----

From: <ended@ebay.com>

To: <snps@earthlink.net>

Sent: Tuesday, October 11, 2005 3:18 PM

Subject: VeRO NOTICE: eBay Listing(s) Removed - VeRO Program

> Dear brian m kopp (snps@earthlink.net),
>
> **PLEASE READ THIS IMPORTANT EMAIL REGARDING YOUR LISTING(S)**
>
> We would like to let you know that we removed your listing:
>
>
> 8224587034 The Ultimate World of Warcraft Leveling & Gold Guide
> 8224611231 The Ultimate World of Warcraft Leveling & Gold Guide
>
>
> because a Verified Rights Owner (VeRO) Program participant notified us,
> under penalty of perjury, that your listing infringes the rights owner's
> copyright, trademark, or other rights.
>
> We have credited any associated fees to your account. We have also
> notified the bidders that the listing was removed, and that they are not
> obligated to complete the transaction.
>
> If you relist this or any other similar items on eBay, your account likely
> will be suspended.
>
> If you believe your listing was ended in error, or have questions
> regarding the removal of this listing, please contact the VeRO Program
> participant directly at:
>
> Entertainment Software Association (ESA)
> vuglegal@vugames.com
>
> eBay is available to answer questions, but since it is the VeRO Program
> participant that requested the removal of your listings, we encourage you
> to contact them first.
>
> For more information on the VeRO Program, and a list of VeRO Program
> participant About Me pages, please visit:
>
> <http://pages.ebay.com/help/confidence/vero-removed-listing.html>

> <http://pages.ebay.com/help/community/vero-aboutme.html>
>
> Thank you for your cooperation.
>
> Regards,
>
> Customer Support (Trust and Safety Department)
> eBay Inc

Lance Venable

From: snps@earthlink.net
Sent: Monday, December 12, 2005 7:47 PM
To: Greg Beck
Subject: Fw: VeRO NOTICE: eBay Listing(s) Removed - VeRO Program

The Ultimate World of Warcraft Guide

<http://www.ultimatewowguide.i8.com>

----- Original Message -----

From: <ended@ebay.com>

To: <snps@earthlink.net>

Sent: Wednesday, November 02, 2005 1:00 PM

Subject: VeRO NOTICE: eBay Listing(s) Removed - VeRO Program

> Dear brian m kopp (snps@earthlink.net),

>

> **PLEASE READ THIS IMPORTANT EMAIL REGARDING YOUR LISTING(S)**

>

>

> We would like to let you know that we removed your listing:

>

>

> 6986135415 The Ultimate World of Warcraft Leveling & Gold Guide

> 8230627819 The Ultimate World of Warcraft Leveling & Gold Guide

> 8230627870 The Ultimate World of Warcraft Leveling & Gold Guide

>

>

>

> because a member of our Verified Rights Owner (VeRO) Program notified us,
> under penalty of perjury, that your item infringes their copyright,
> trademark, or other rights.

>

> For more information on the VeRO Program, and a list of VeRO Members'

> About Me pages, please visit:

>

> <http://pages.ebay.com/help/community/vero-aboutme.html>

>

> We have credited any associated fees to your account. We have also
> notified the bidders that the listing(s) was removed, and that they are
> not obligated to complete the transaction.

>

> If you relist this or any other similar items on eBay, your account could
> be suspended.

>

> If you believe your listing was ended in error, or have questions
> regarding the removal of this listing, please contact the VeRO Member
> directly at:

>

> Entertainment Software Association

> vuglegal@vugames.com

>

> eBay is available to answer questions, but since it is the VeRO Member

> that requested the removal of your listings, we encourage you to contact
> them first.
>
> Thank you for your cooperation.
>
> Respectfully,
>
> Customer Support (Trust and Safety Department)
> eBay
>

Lance Venable

From: snps@earthlink.net
Sent: Monday, December 12, 2005 7:47 PM
To: Greg Beck
Subject: Fw: eBay Listing Removed: VeRO: Other VeRO Claims (=IS &7340 JM4060655)

The Ultimate World of Warcraft Guide

<http://www.ultimatewowguide.i8.com>

----- Original Message -----

From: <ended@ebay.com>

To: <snps@earthlink.net>

Sent: Sunday, November 06, 2005 1:05 PM

Subject: eBay Listing Removed: VeRO: Other VeRO Claims (=IS &7340 JM4060655)

> Dear wowseller88,

>

> Thank you for your recent listing on eBay. Unfortunately, we removed the
> following item(s):

>

> 6986774172 - The Ultimate World of Warcraft Leveling Gold Guide

> 8231389142 - The Ultimate World of Warcraft Leveling Gold Guide

> 8231389128 - The Ultimate World of Warcraft Leveling Gold Guide

>

>

> because Vivendi Universal Games reported it to us for violating their
> intellectual property rights. When eBay is notified by a rights owner of
> an intellectual property rights infringement, eBay must remove the item in
> order to meet certain legal requirements.

>

> The following information may help explain the reason for your listing(s)
> removal:

>

> A manufacturer or intellectual property rights owner has reported to eBay
> that this posting violates their intellectual property rights in one or
> more more ways. When eBay is notified by an intellectual property rights
> owner of an intellectual property rights violation, eBay removes the
> posting in order to meet certain legal requirements. Please check with
> the rights owner if you have any questions about their claims. Some
> possible issues include the following:

> Using a manufacturer's photo or item description

> Posting a counterfeit or "fake" item

> Posting an unauthorized copy of an media (such as software or video

> games)For more information on Other VeRO Claims visit the following Help

> page:

>

>

> <http://pages.ebay.com/help/confidence/vero-rights-owner.htmlQuestions>

> about the specific violation should be addressed to Vivendi Universal

> Games at the following email address: vuglegal@vugames.com

>

> Your eBay fees for this item have been credited to your account. All

> bidders on this item have been notified of its cancellation.

>
> IMPORTANT NOTICE: Repeated violations of this or other eBay policies may
> result in the suspension of your account.
>
> eBay understands that it can be frustrating to have a listing removed. If
> you have further questions, you can take the following steps:
>
>
> - Take eBay's brief tutorial on Intellectual Property Policies and VeRO
> - Read the ended listings FAQ at
> <http://pages.ebay.com/help/confidence/vero-removed-listing.html>
> - Ask eBay a question using the link on the above help page
>
> Thank you in advance for your cooperation.
>
> Regards,
>
> VeRO Program
> eBay Trust & Safety

Lance Venable

From: snps@earthlink.net
Sent: Monday, December 12, 2005 7:47 PM
To: Greg Beck
Subject: Fw: eBay Listing Removed: VeRO: Other VeRO Claims (=IS &7340 JM4000589)

The Ultimate World of Warcraft Guide

<http://www.ultimatewowguide.i8.com>

----- Original Message -----

From: <ended@ebay.com>

To: <snps@earthlink.net>

Sent: Friday, November 04, 2005 7:56 PM

Subject: eBay Listing Removed: VeRO: Other VeRO Claims (=IS &7340 JM4000589)

> Dear wowseller88,

>

> Thank you for your recent listing on eBay. Unfortunately, we removed the
> following item(s):

>

> 8230210421 - The Ultimate World of Warcraft Leveling Gold Guide

> 8230133472 - The Ultimate World of Warcraft Leveling Gold Guide

> 8230133483 - The Ultimate World of Warcraft Leveling Gold Guide

> 6985750132 - The Ultimate World of Warcraft Leveling Gold Guide

>

> because Vivendi Universal Games reported it to us for violating their
> intellectual property rights. When eBay is notified by a rights owner of
> an intellectual property rights infringement, eBay must remove the item in
> order to meet certain legal requirements.

>

> The following information may help explain the reason for your listing(s)
> removal:

>

> A manufacturer or intellectual property rights owner has reported to eBay
> that this posting violates their intellectual property rights in one or
> more more ways. When eBay is notified by an intellectual property rights
> owner of an intellectual property rights violation, eBay removes the
> posting in order to meet certain legal requirements. Please check with
> the rights owner if you have any questions about their claims. Some
> possible issues include the following:

> Using a manufacturer's photo or item description

> Posting a counterfeit or "fake" item

> Posting an unauthorized copy of an media (such as software or video

> games)For more information on Other VeRO Claims visit the following Help

> page:

>

>

> <http://pages.ebay.com/help/confidence/vero-rights-owner.html>Questions

> about the specific violation should be addressed to Vivendi Universal

> Games at the following email address: vuglegal@vugames.com

>

> Your eBay fees for this item have been credited to your account. All

> bidders on this item have been notified of its cancellation.
>
> IMPORTANT NOTICE: Repeated violations of this or other eBay policies may
> result in the suspension of your account.
>
> eBay understands that it can be frustrating to have a listing removed. If
> you have further questions, you can take the following steps:
>
>
> - Take eBay's brief tutorial on Intellectual Property Policies and VeRO
> - Read the ended listings FAQ at
> <http://pages.ebay.com/help/confidence/vero-removed-listing.html>
> - Ask eBay a question using the link on the above help page
>
> Thank you in advance for your cooperation.
>
> Regards,
>
> VeRO Program
> eBay Trust & Safety

Lance Venable

From: snps@earthlink.net
Sent: Monday, December 12, 2005 7:48 PM
To: Greg Beck
Subject: Fw: VeRO NOTICE: eBay Listing(s) Removed - VeRO Program

The Ultimate World of Warcraft Guide

<http://www.ultimatewowguide.i8.com>

----- Original Message -----

From: <ended@ebay.com>

To: <snps@earthlink.net>

Sent: Monday, November 07, 2005 12:53 PM

Subject: VeRO NOTICE: eBay Listing(s) Removed - VeRO Program

> Dear brian m kopp (snps@earthlink.net),

>

> **PLEASE READ THIS IMPORTANT EMAIL REGARDING YOUR LISTING(S)**

>

>

> We would like to let you know that we removed your listing:

>

>

> 8231068249 The Ultimate World of Warcraft Leveling & Gold Guide

> 8231068274 The Ultimate World of Warcraft Leveling & Gold Guide

>

>

>

> because a member of our Verified Rights Owner (VeRO) Program notified us,
> under penalty of perjury, that your item infringes their copyright,
> trademark, or other rights.

>

> For more information on the VeRO Program, and a list of VeRO Members'

> About Me pages, please visit:

>

> <http://pages.ebay.com/help/community/vero-aboutme.html>

>

> We have credited any associated fees to your account. We have also
> notified the bidders that the listing(s) was removed, and that they are
> not obligated to complete the transaction.

>

> If you relist this or any other similar items on eBay, your account could
> be suspended.

>

> If you believe your listing was ended in error, or have questions
> regarding the removal of this listing, please contact the VeRO Member
> directly at:

>

> Entertainment Software Association

> vuglegal@vugames.com

>

> eBay is available to answer questions, but since it is the VeRO Member
> that requested the removal of your listings, we encourage you to contact

> them first.
>
> Thank you for your cooperation.
>
> Respectfully,
>
> Customer Support (Trust and Safety Department)
> eBay
>

Lance Venable

From: snps@earthlink.net
Sent: Monday, December 12, 2005 7:48 PM
To: Greg Beck
Subject: Fw: eBay Listing Removed: VeRO: Other VeRO Claims (=IS &7357 JM4060655)

The Ultimate World of Warcraft Guide

<http://www.ultimatewowguide.i8.com>

----- Original Message -----

From: <ended@ebay.com>

To: <snps@earthlink.net>

Sent: Sunday, November 06, 2005 1:06 PM

Subject: eBay Listing Removed: VeRO: Other VeRO Claims (=IS &7357 JM4060655)

> Dear wowseller88,

>

> Thank you for your recent fixed price listing on eBay. Unfortunately, we
> removed the following item(s):

>

> 8231194729 - The Ultimate World of Warcraft Leveling Gold Guide

>

>

> because Vivendi Universal Games reported it to us for violating their
> intellectual property rights. When eBay is notified by a rights owner of
> an intellectual property rights infringement, eBay must remove the item in
> order to meet certain legal requirements.

>

> The following information may help explain the reason for your listing(s)
> removal:

>

> A manufacturer or intellectual property rights owner has reported to eBay
> that this posting violates their intellectual property rights in one or
> more more ways. When eBay is notified by an intellectual property rights
> owner of an intellectual property rights violation, eBay removes the
> posting in order to meet certain legal requirements. Please check with
> the rights owner if you have any questions about their claims. Some
> possible issues include the following:

> Using a manufacturer's photo or item description

> Posting a counterfeit or "fake" item

> Posting an unauthorized copy of an media (such as software or video

> games)For more information on Other VeRO Claims visit the following Help

> page:

>

>

> <http://pages.ebay.com/help/confidence/vero-rights-owner.htmlQuestions>

> about the specific violation should be addressed to Vivendi Universal

> Games at the following email address: vuglegal@vugames.com

>

> Your eBay fees for this item have been credited to your account. All
> bidders on this item have been notified of its cancellation.

>

> IMPORTANT NOTICE: Repeated violations of this or other eBay policies may

> result in the suspension of your account.
>
> eBay understands that it can be frustrating to have a listing removed. If
> you have further questions, you can take the following steps:
>
>
> Take eBay's brief tutorial on Intellectual Property Policies and VeRO
> Read the ended listings FAQ at
> <http://pages.ebay.com/help/confidence/vero-removed-listing.html>
> Ask eBay a question using the link on the above help page
>
> Thank you in advance for your cooperation.
>
> Regards,
>
> VeRO Program
> eBay Trust & Safety

Lance Venable

From: gregory.beck@gmail.com on behalf of Greg Beck [gbeck@citizen.org]
Sent: Wednesday, April 23, 2008 8:52 AM
To: Lance Venable
Subject: Fwd: [Fwd: Fw: eBay Listing Removed: VeRO: Software Licensing Issues (=IS &7335 JM5483890)]

----- Original Message -----

From: <ended@ebay.com>
To: <hotguides@earthlink.net>
Sent: Friday, December 16, 2005 12:24 PM
Subject: eBay Listing Removed: VeRO: Software Licensing Issues (=IS &7335 JM5483890)

> Dear hotguides88,

>

> Thank you for your recent listing on eBay. Unfortunately, we removed the following item(s):

>

> 8242778088 - The Unofficial World of Warcraft Leveling Gold Guide
> 8242778136 - The Unofficial World of Warcraft Leveling Gold Guide
> 8242778166 - The Unofficial World of Warcraft Leveling Gold Guide
> 8242778035 - The Unofficial World of Warcraft Leveling Gold Guide
> 8242778199 - The Unofficial World of Warcraft Leveling Gold Guide

>

> because Blizzard Entertainment reported it to us for violating their intellectual property rights. When eBay is notified by a rights owner of an intellectual property rights infringement, eBay must remove the item in order to meet certain legal requirements.

>

> The following information may help explain the reason for your listing(s) removal:

>

> eBay prohibits the sale or purchase of software which is offered in violation of a license or user agreement. Software usually comes with licensing restrictions that limit where and when the software can be sold. Some common types of software with license agreement restrictions include academic software, beta software, and OEM software. It is illegal and against eBay policy to violate the software's licensing agreement. Please verify with the manufacturer that you are licensed to sell this software.

>

> A software manufacturer or rights owner has notified eBay that this item violates a licensing agreement. Violations of licensing agreements are both illegal and against eBay policy. When eBay is notified by an intellectual property rights owner of an intellectual property rights violation, eBay removes the posting in order to meet certain legal requirements. Please check with the rights owner if you have any questions about their claim.

>

> For more information on Software Licensing Issues visit the following Help page:

>

>

> <http://pages.ebay.com/help/confidence/vero-rights-owner.html>

>

> Questions about the specific violation should be addressed to Blizzard Entertainment at the following email address: nharms@blizzard.com

>
> Your eBay fees for this item have been credited to your account. All bidders on this item have been notified of its cancellation.
>
> IMPORTANT NOTICE: Repeated violations of this or other eBay policies may result in the suspension of your account.
>
> eBay understands that it can be frustrating to have a listing removed. If you have further questions, you can take the following steps:
>
>
> - Take eBay's brief tutorial on Intellectual Property Policies and VeRO
> - Read the ended listings FAQ at <http://pages.ebay.com/help/confidence/vero-removed-listing.html>
> - Ask eBay a question using the link on the above help page
>
> Thank you in advance for your cooperation.
>
> Regards,
>
> VeRO Program
> eBay Trust & Safety
>

--
Gregory A. Beck
Public Citizen Litigation Group
1600 20th Street, NW
Washington, DC 20009
202.588.7713 (phone)
202.588.7795 (fax)
<http://www.citizen.org/litigation/>

Lance Venable

From: gregory.beck@gmail.com on behalf of Greg Beck [gbeck@citizen.org]
Sent: Wednesday, April 23, 2008 8:51 AM
To: Lance Venable
Subject: Fwd: [Fwd: Fw: eBay Listing Removed: VeRO: Software Licensing Issues (=IS &7335 JM4832369)]

From: <ended@ebay.com>
To: <snps@earthlink.net>
Sent: Monday, November 28, 2005 12:08 PM
Subject: eBay Listing Removed: VeRO: Software Licensing Issues (=IS &7335 JM4832369)

> Dear wowseller88,
>
> Thank you for your recent fixed price listing on eBay. Unfortunately, we removed the following item(s):
>
> 8236557881 - The Unofficial World of Warcraft Leveling Gold Guide
>
>
> because Vivendi Universal Games reported it to us for violating their intellectual property rights. When eBay is notified by a rights owner of an intellectual property rights infringement, eBay must remove the item in order to meet certain legal requirements.
>
> The following information may help explain the reason for your listing(s) removal:
>
> eBay prohibits the sale or purchase of software which is offered in violation of a license or user agreement. Software usually comes with licensing restrictions that limit where and when the software can be sold. Some common types of software with license agreement restrictions include academic software, beta software, and OEM software. It is illegal and against eBay policy to violate the software's licensing agreement. Please verify with the manufacturer that you are licensed to sell this software. A software manufacturer or rights owner has notified eBay that this item violates a licensing agreement. Violations of licensing agreements are both illegal and against eBay policy. When eBay is notified by an intellectual property rights owner of an intellectual property rights violation, eBay removes the posting in order to meet certain legal requirements. Please check with the rights owner if you have any questions about their claim. For more information on Software Licensing Issues visit the following Help page:
>
>
> <http://pages.ebay.com/help/confidence/vero-rights-owner.html>
>
> Questions about the specific violation should be addressed to Vivendi Universal Games at the following email address: vuglegal@vugames.com
>
> Your eBay fees for this item have been credited to your account. All bidders on this item have been notified of its cancellation.
>
> IMPORTANT NOTICE: Repeated violations of this or other eBay policies may result in the suspension of your account.
>

> eBay understands that it can be frustrating to have a listing removed. If you have further questions, you can take the following steps:

>

>

> - Take eBay's brief tutorial on Intellectual Property Policies and VeRO

> - Read the ended listings FAQ at <http://pages.ebay.com/help/confidence/vero-removed-listing.html>

> - Ask eBay a question using the link on the above help page

>

> Thank you in advance for your cooperation.

>

> Regards,

>

> VeRO Program

> eBay Trust & Safety

>

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Gregory A. Beck
Public Citizen Litigation Group
1600 20th Street, NW
Washington, DC 20009
202.588.7713 (phone)
202.588.7795 (fax)
<http://www.citizen.org/litigation/>